

Planning KPIs

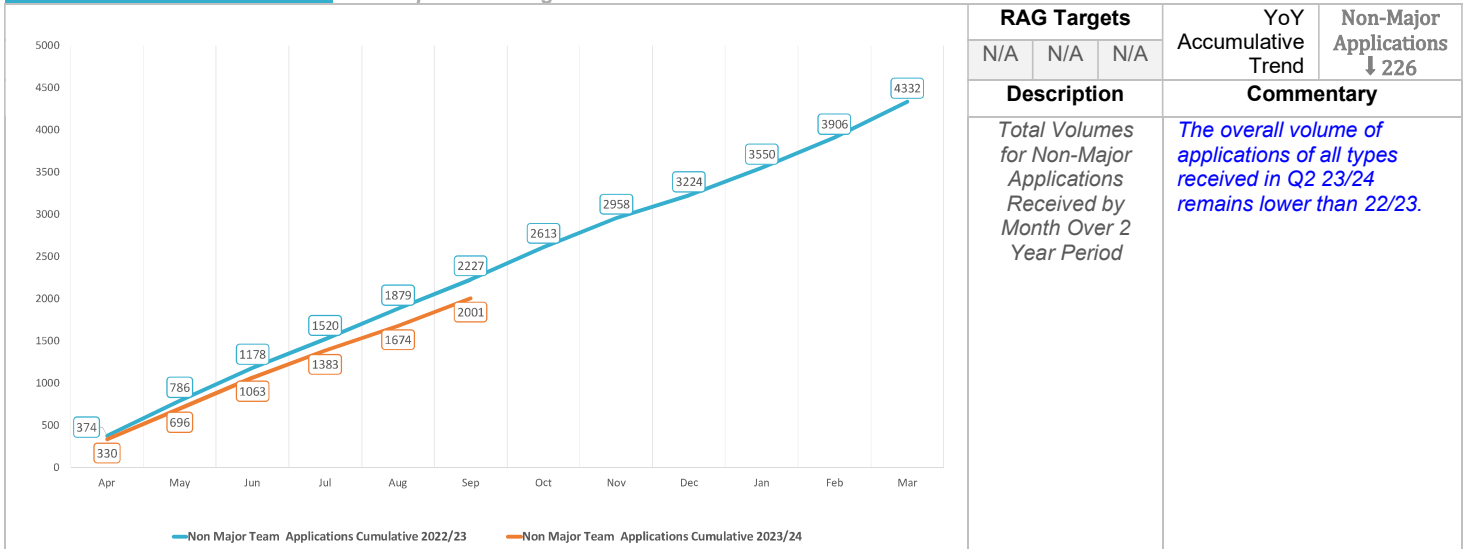


RRH Portfolio Performance Report

HPR Monthly Operational KPIs – September 2023

KPI P1 Non-Major Team All Applications Types – Volumes

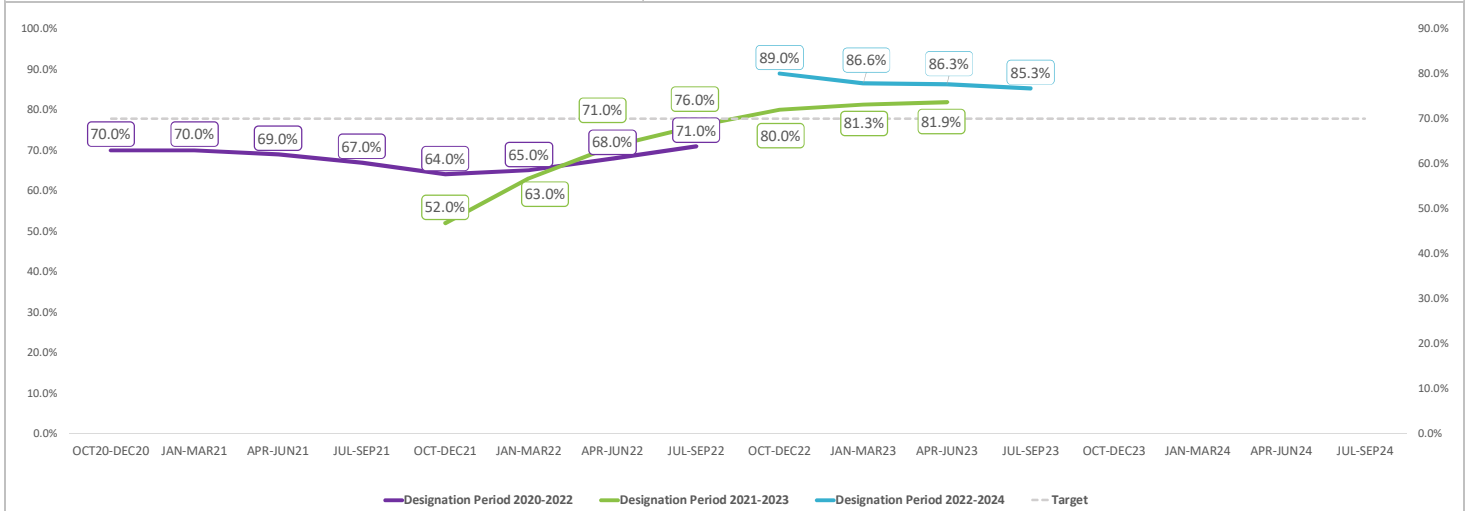
Development Management



KPI P2 Non-Major Applications – Timeliness

Development Management

RAG Targets			Actual Performance over the Previous Quarter
<70%	N/A	≥70%	85.3%
Description			Commentary
% for Non-Major Government Designation Period from 2020-2022, 2021-2023 and 2022-2024 In Target or Out of Target			The final performance figure for the 2021-23 designation period which concluded at the end of September was comfortably above the 70% threshold, Performance in the 2022-2024 period remains over the 70% target.



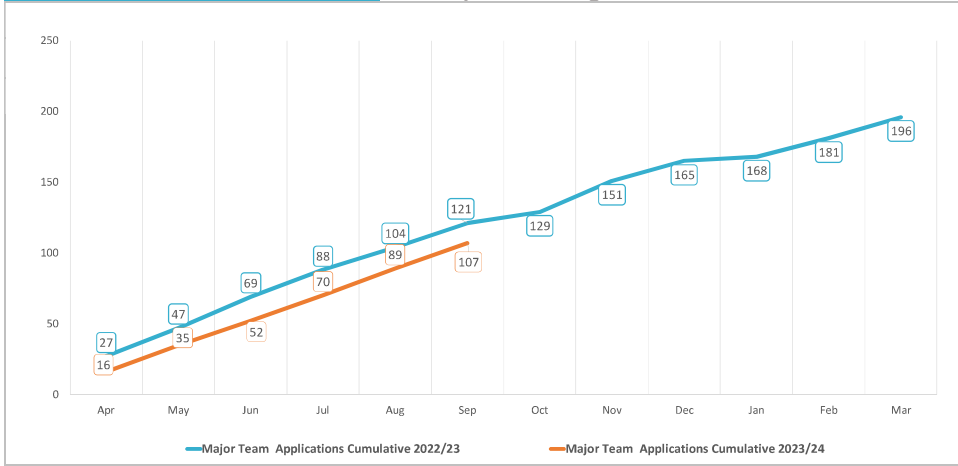
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KPI P3

Major Team All Applications Types – Volumes

Development Management



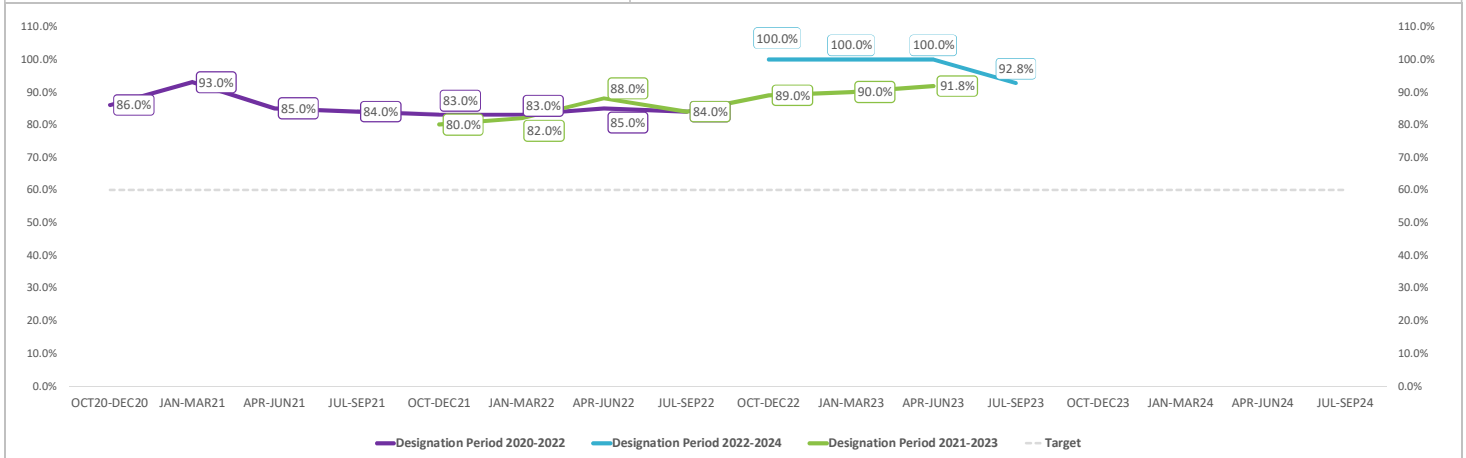
RAG Targets			YoY Accumulative Trend	Major Applications ↓ 14
N/A	N/A	N/A		
Description			Commentary	
Total Volumes for Major Applications Received by Month Over 2 Year Period			Number of major applications submitted in Q2 is still down for 23/24 compared to 22/23.	

KPI P4

Major Applications – Timelines

Development Management

RAG Targets			Actual Performance over the Previous Quarter	
<60%	N/A	≥60%	92.8%	
Description			Commentary	
% for Major Government Designation Period from 2020-2022, 2021-2023 and 2022-2024 In Target or Out of Target			The final performance figure for the 2021-2023 designation period was significantly above the 60% threshold. Performance in the 2022-2024 designation period has dropped slightly but is still well above the 60% required.	



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KPI P5 Non-Major Appeals Determined – Volumes

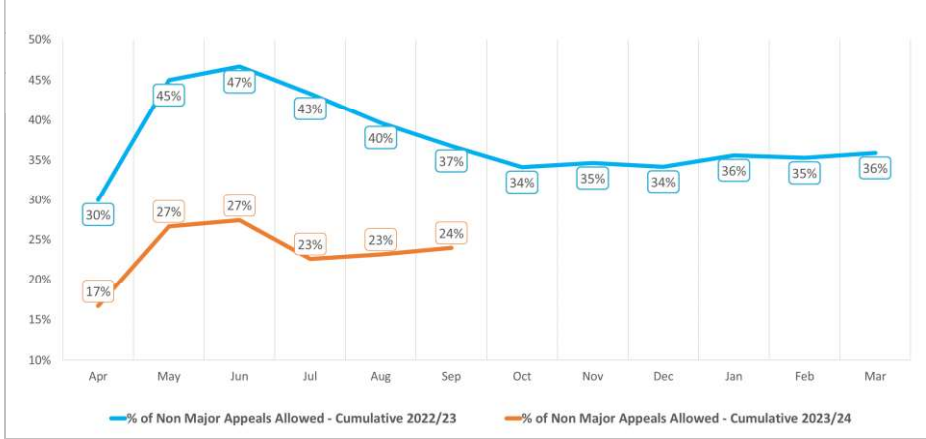
Appeals



RAG Targets			YoY Accumulative Trend	Non-Major Appeals ↑ 56
N/A	N/A	N/A		
Description			Commentary	
Total Volumes for Non-Major Appeals Determined by Month			The number of appeals determined has increased slightly compared to last year as expected as more applications have been determined following the clearing of the application backlog.	

KPI P6 Non-Major Appeals Allowed – %

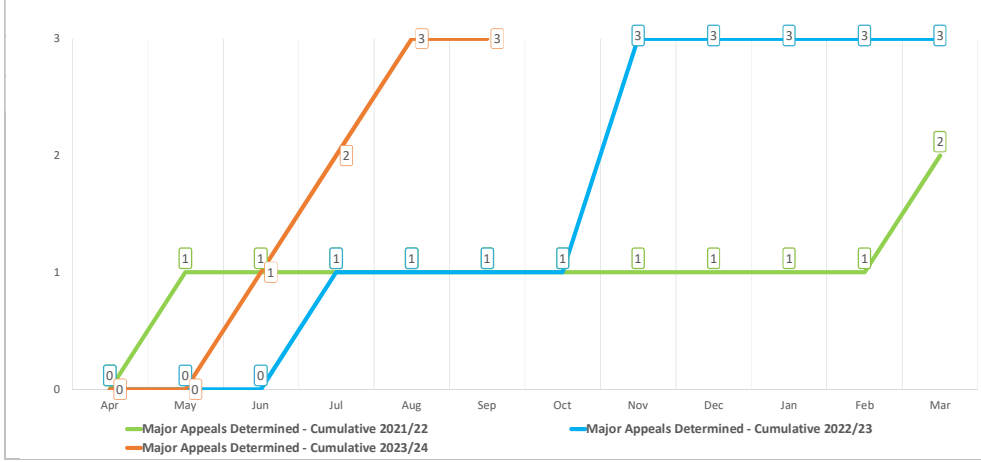
Appeals



RAG Targets			Actual Performance this Month	Major Applications ↓ 13%
N/A	N/A	N/A		
Description			Commentary	
Percentages Average for Non-Major Appeals Allowed by Month Over 2 Year Period			Performance has improved partly due to a larger number of non-determination appeals being submitted last year following the post COVID application backlog, which has now been cleared. Not at risk of designation.	

KPI P7 Major Appeals Determined – Volumes

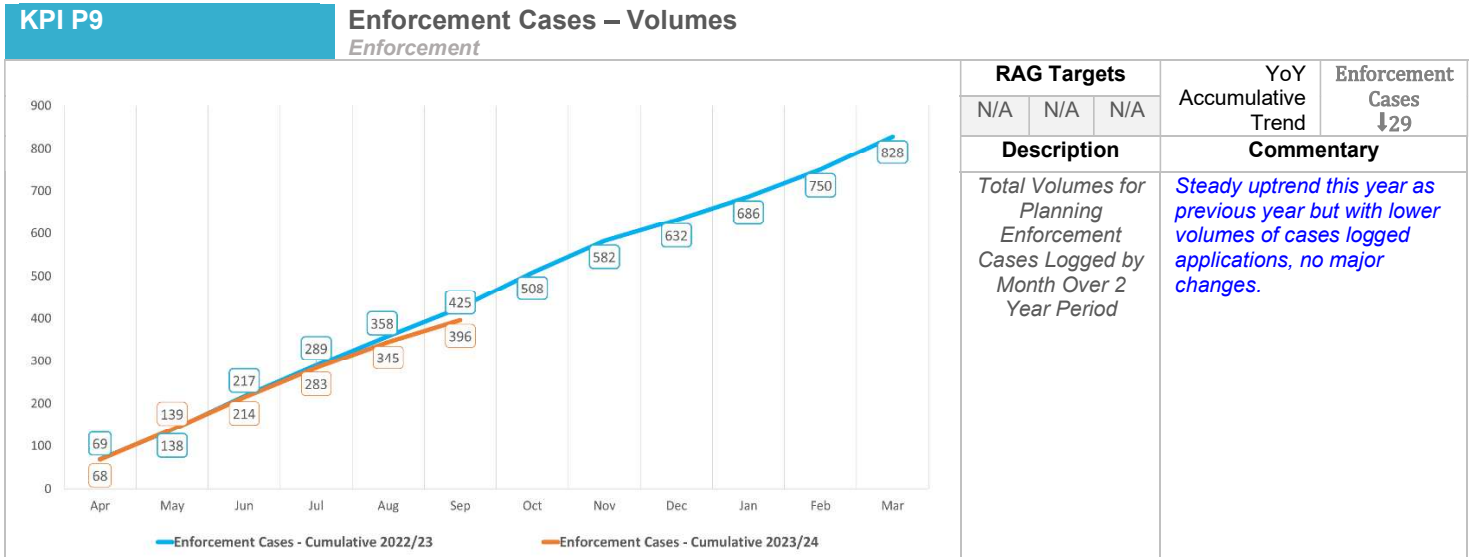
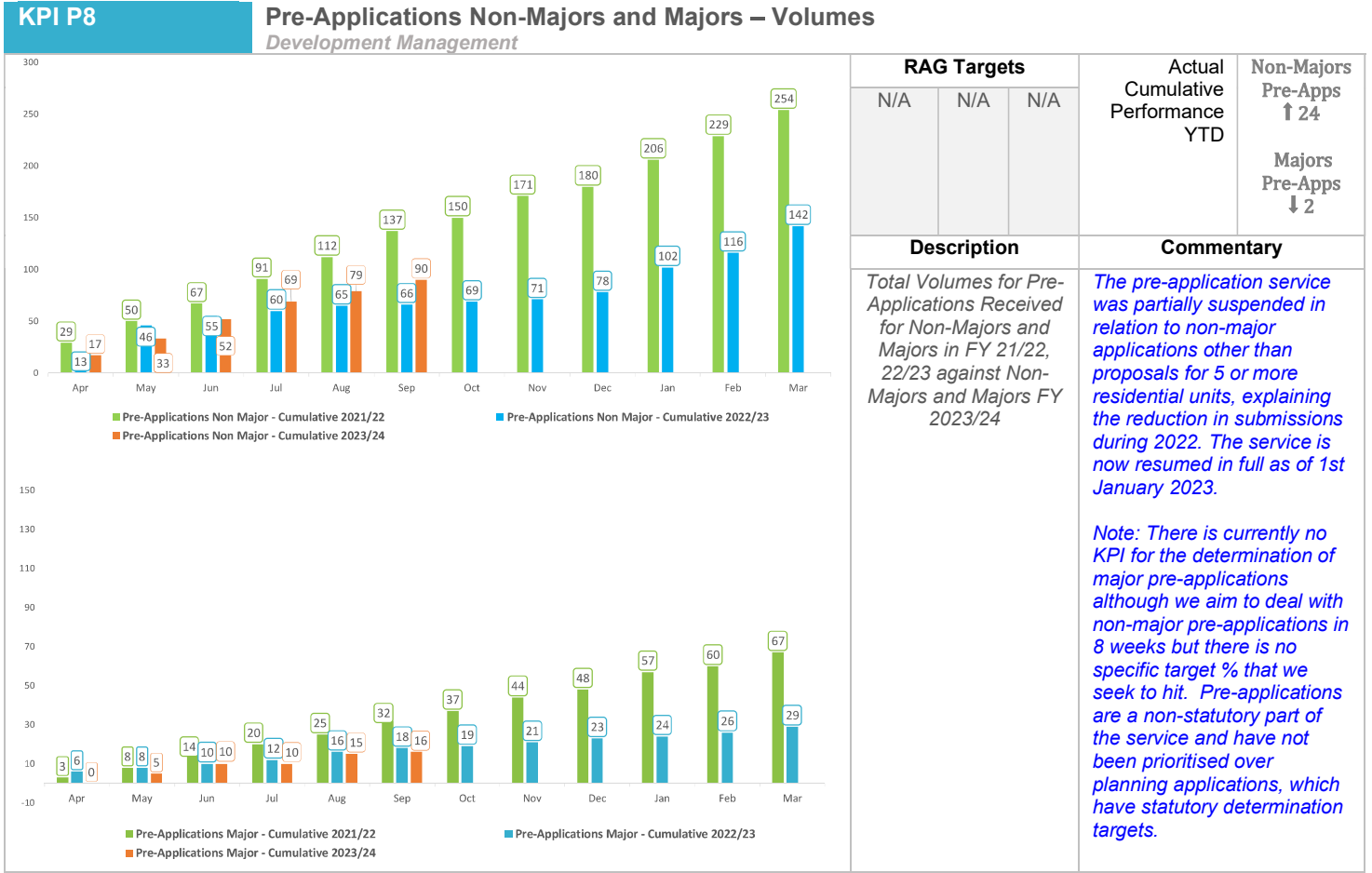
Appeals



RAG Targets			YoY Accumulative Trend	Major Appeals ↑ 2
N/A	N/A	N/A		
Description			Commentary	
Total Volumes for Major Applications Received by Month			There is a consistently small number of major appeals following work by the major applications team to try to avoid refusals for major applications wherever possible by negotiation or encouraging withdrawal - this is a continuing trend. Not at risk of designation.	

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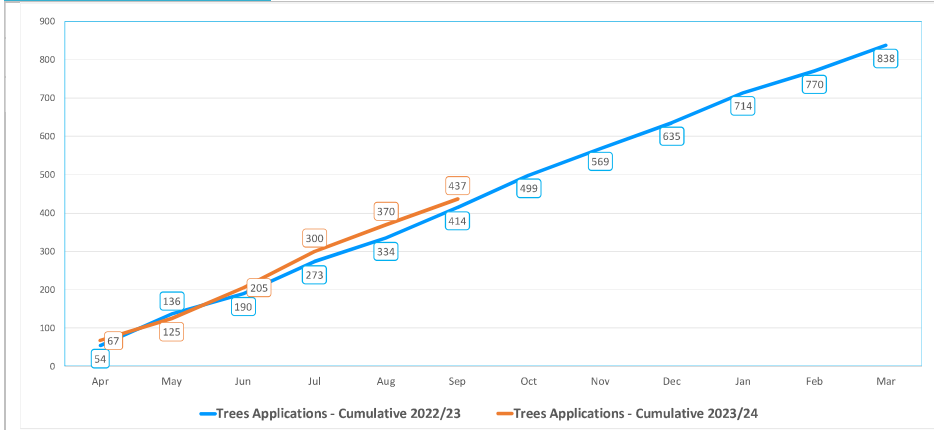
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KPI P10

Trees Applications – Volumes

Trees

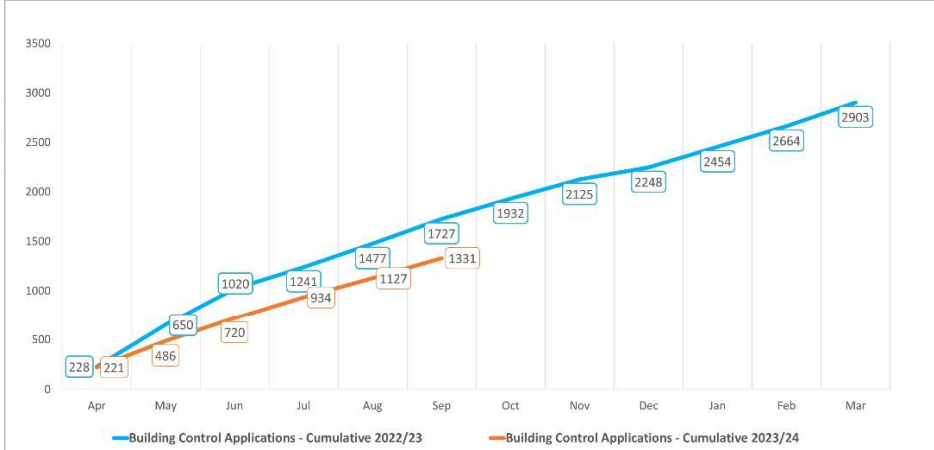


RAG Targets			YoY Accumulative Trend	Trees Apps ↑22
N/A	N/A	N/A		
Description			Commentary	
Total Volumes for Tree Applications Received by Month Over 2 Year Period			The caseload is following a similar trend to previous years and is expected to produce record application numbers.	

KPI P11

Building Control Applications – Volumes

Building Control

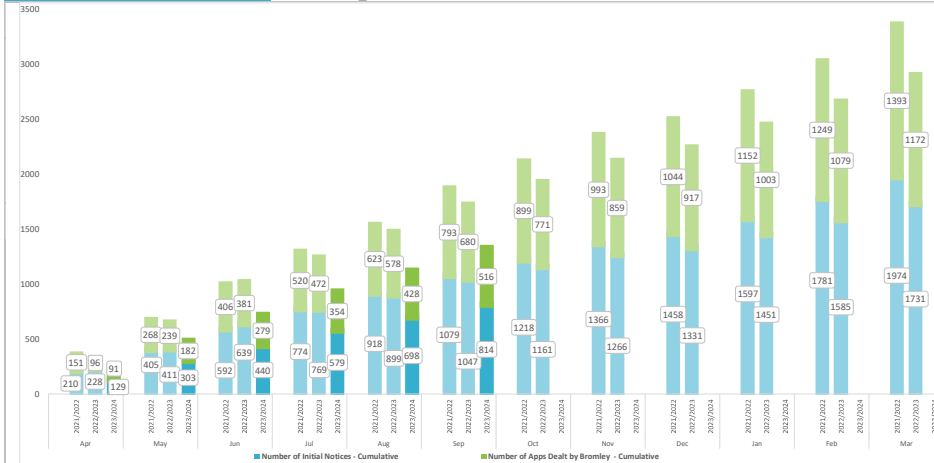


RAG Targets			YoY Accumulative Trend	Building Control Apps ↓396
N/A	N/A	N/A		
Description			Commentary	
Total Volumes for Applications Received by Month Over 2 Year Period			The downturn in total number of applications compared with last year continues. This is expected given the current state of the economy.	

KPI P12

Market Share – Volumes

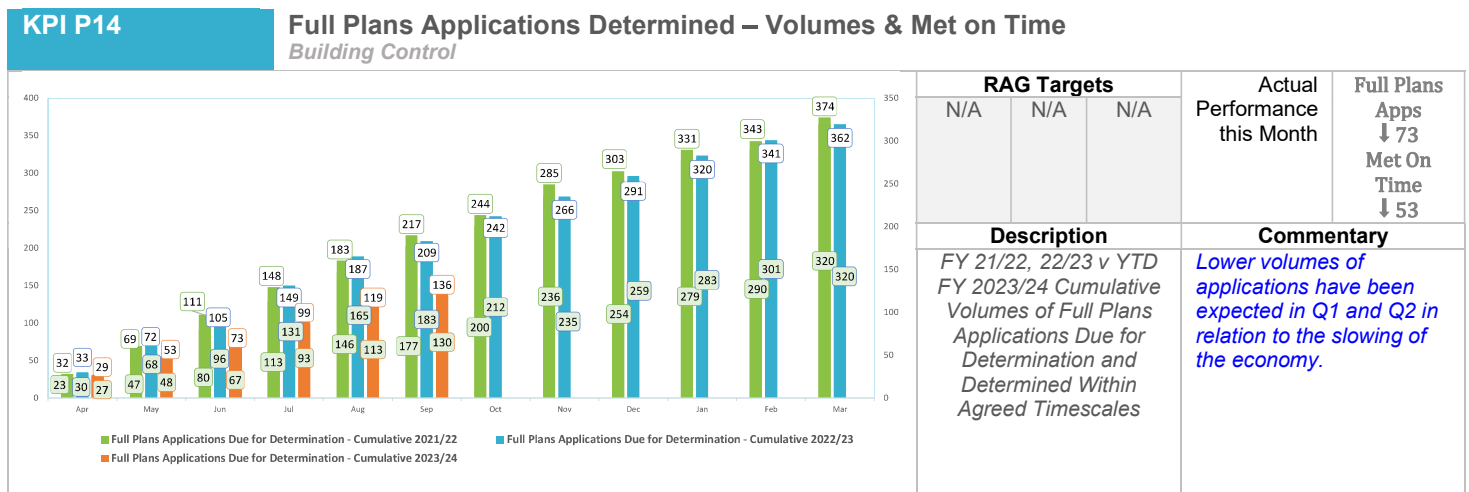
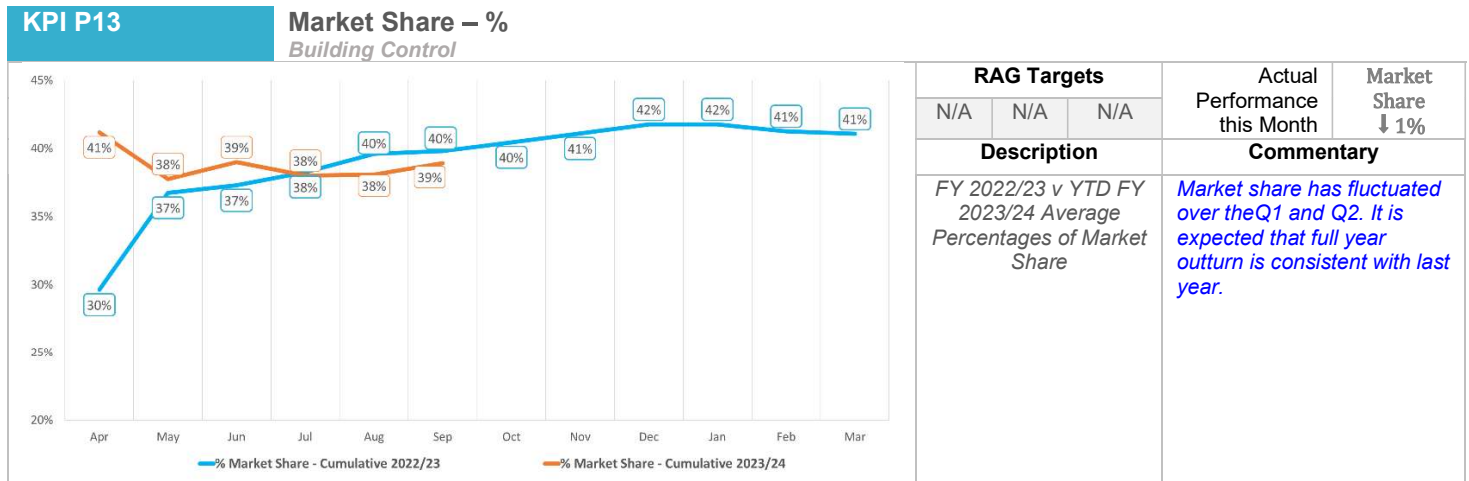
Building Control



RAG Targets			Actual Performance this Month	Initial Notices ↓233
N/A	N/A	N/A		
Description			Commentary	
FY 21/22, 22/23 v YTD FY 2023/24 Volumes for Number of Initial Notices, Number of Applications Dealt by Bromley and Percentages of Market Share Last FY and YTD			Volumes are down across all applications. Market share remains consistent with last year	

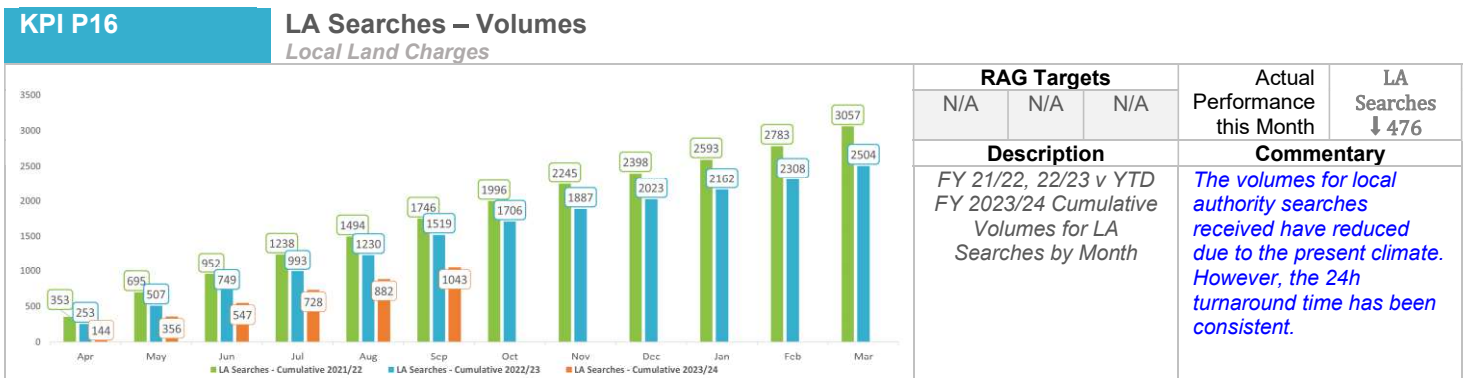
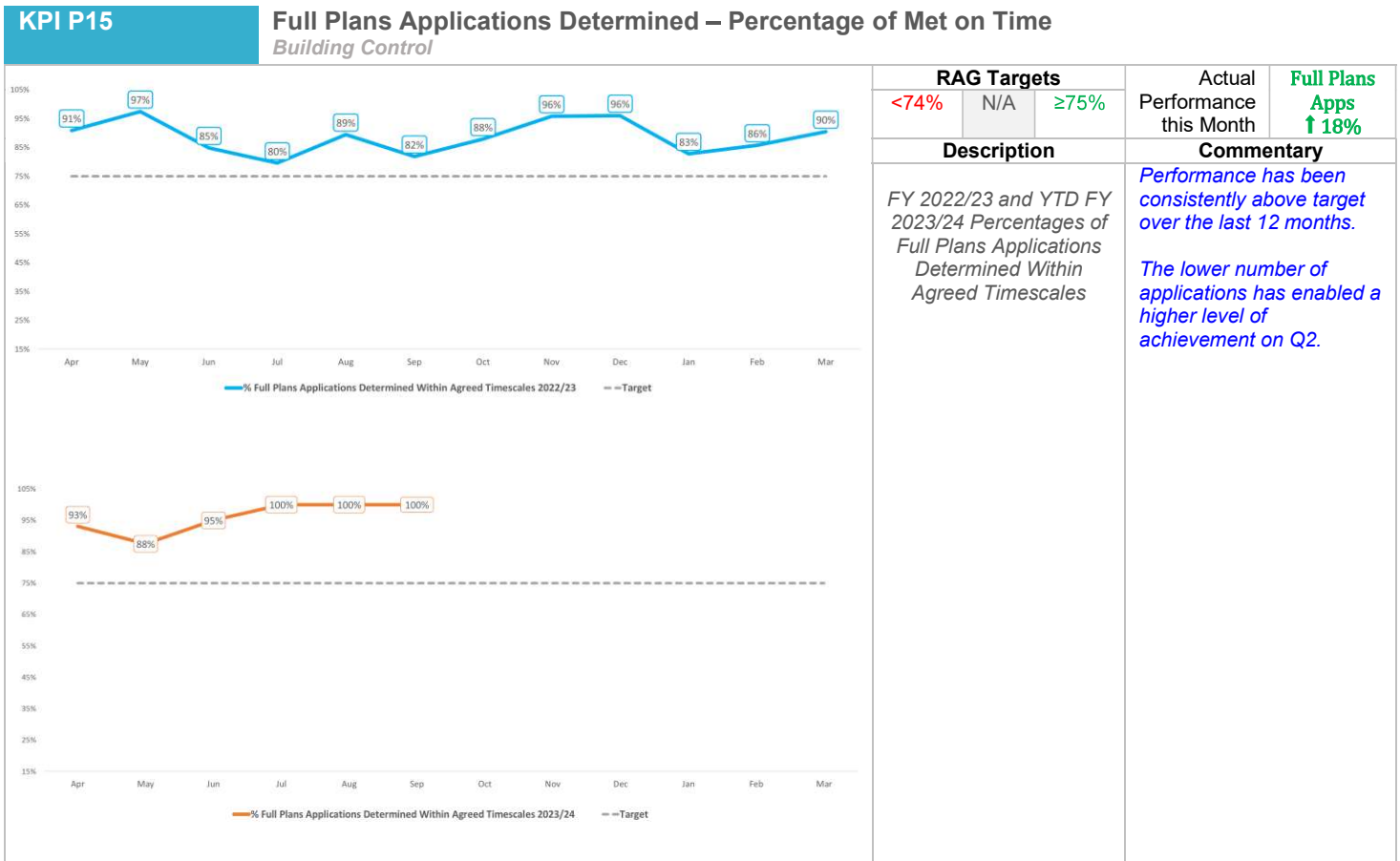
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RRH Portfolio Performance Report

HPR Monthly Operational KPIs – September 2023

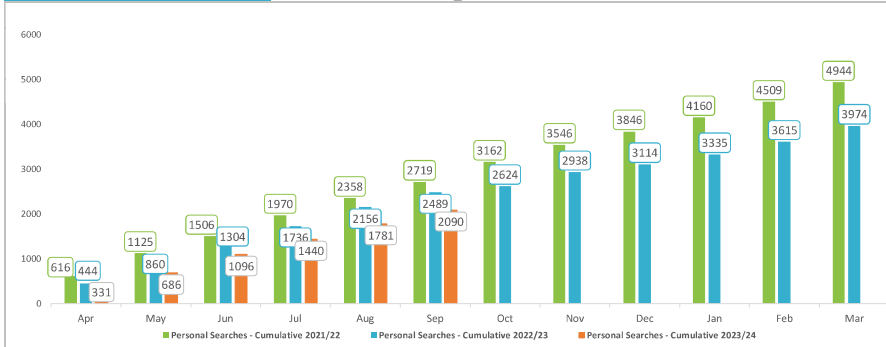


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KPI P17

Personal Searches – Volumes *Local Land Charges*



RAG Targets			Actual Performance this Month	Personal Searches ↓ 399
N/A	N/A	N/A		
Description			Commentary	
FY 21/22, 22/23 v YTD FY 2023/24 Cumulative Volumes of Personal Searches by Month			The volumes for personal searches received have reduced due to the present climate. However, the 5 working days turnaround time has been consistent throughout the year.	